

## Quality Policy Statement

Central Flooring Services are committed to ensuring that they provide a defect free, quality product and service that is timely and within budget to its customers. The company is a resin and sports flooring specialist with a well-trained team, who strive to exceed customer satisfaction on all works. The company operates a Business Management System that has gained ISO 9001 registration, which includes aspects specific to the provisions of resin flooring application services.

The Management and Team are committed to:-

- Continuing developing and improving the Quality Management Systems.
- Ensuring the quality of its staff and products, with a guaranteed service that meets the customer needs.
- Communicating throughout the organisation the importance of meeting the customers' needs and all relevant statutory and regulatory requirements.
- Ensuring the Management Reviews are set to review the quality objectives and internal audit results, to enable monitoring and measuring the effectiveness of the Quality System.
- Provide the correct material and resources on time.
- Establish and review the Quality Policy and its objectives.
- The company is continually reviewing the resin manufacturers market to ensure the most up to date materials are available and passed onto the customer.

The organisation will comply fully with all relevant statutory and regulatory requirements and will monitor all compliance.

The organisation has a comprehensive monitoring system that continually checks the quality performance and is dedicated to passing on any improvements appropriate. The Policy is reviewed regularly and updated annually to ensure its continuing suitability for the business.

The company ensures that their entire workforce understand the Quality Policy and how it affects them in their roles, as well as the company. Findings of audits are passed onto staff according to their role and responsibilities, as a means of communicating the effectiveness of the Quality Management System.

Signed:



**Kyle Stokes, Managing Director**  
**December 2024**

Ref:	QC-QualityPolicy-PO-009	Rev:	3.0	Document Owner	SHEQ	Date	DEC 2024	Review Date	DEC 2025
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